

How digitally mature is your organisation?

A self-assessment tool for Financial Service Providers

Find out where you stand across 5 key dimensions – results available immediately



Financial institutions face growing pressure to digitise – from customer expectations, fintech competition and regulatory demands. But knowing where to invest in digital transformation requires first knowing where you stand. This assessment gives your leadership team a structured, scored picture of your **digital maturity across five dimensions**, so you can prioritise the right initiatives and track progress over time.

What the assessment covers

58 questions across five dimensions. Your results show a score for each – and an overall data maturity rating.

01

Digital Leadership & Organisation

Digital strategy, governance and organisational structures driving your digital transformation.

02

Innovation & Change Management

How your institution experiments with new ideas and partnerships, pilots digital initiatives and manages change.

03

Technology Readiness

The robustness, security, flexibility and modernity of your core banking, infrastructure and integration capabilities.

04

Data Management

The quality and governance, analytics capability, privacy compliance and use of data for decision-making.

05 Digitisation of SME Products & Services

How far digital channels, automation and data-driven tools are embedded in your SME lending and customer service.

Key benefits

- An overall **digital maturity score** – immediately showing where your organisation stands relative to best practice.
- A **shared language for discussion** and a clear basis for prioritisation – evidence your leadership team can use to decide where investing in digital transformation will have the most impact.
- An **opportunity to benchmark against your peers** once benchmark access opens. As more financial institutions join, you will see where you stand relative to similar institutions in your region and globally.
- A **dimension-by-dimension breakdown**: see exactly where your capabilities are strongest and where the most critical gaps are.
- A **baseline to build on**: repeat the assessment over time to track whether your digital maturity is increasing.
- The **possibility to apply for technical assistance** to support your digital transformation journey in the next programme cohort.

How it works

1

Complete the assessment – 58 questions across 5 dimensions. Estimated 20–30 minutes online.

2

Get your results instantly – an overall score plus a maturity level for each dimension.

3

Use your results – share with your leadership team as a starting point for discussion and to identify priorities.

Results immediately

Start the assessment →

Privacy: Your contact details are used only to follow up with you directly. Your responses are kept strictly confidential and are anonymised for benchmarking purposes. I

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